

# Articulate Instruments Ltd Quality Policy

Articulate Instruments Ltd applies and ensures the continuous improvement of a Quality System based on the **ISO 9001: 2008 and EN ISO 13485:2012 norms** and in accordance with **Annexes VI and VII of the European Medical Devices Directive (MDD, 93/42/EEC)** and the **Canadian Medical Devices Regulations MDR (PC1998-783, 7 May, 1998)**.

## The Quality Policy:


Articulate Instruments Ltd is committed to developing innovative medical devices and research tools for speech analysis that offer the customer ease of use, functionality, lowest cost, and that meet international safety and performance standards.

## To accomplish this goal we:

- Consistently use a working methodology where both customer and end user demands, together with expectations, are analysed
- Engage highly qualified professionals with innovative capabilities and reward them appropriately
- Act promptly on malfunctions
- Adapt quality assurance to meet the customers needs
- Train all employees in company policies and procedures
- Aim to improve client safety and comfort
- Aim to lower costs by expanding markets

Articulate Instruments Ltd commits itself to make the necessary resources available to apply the corporate quality policy and make it succeed.

Name: A. Wrench

Signature:   
Position: Managing Director  
Date:02/03/13